



## TRICOLINK POWERED BY TRI-COUNTY ELECTRIC COOPERATIVE

### **Installation Fees:**

All new TriCoLink customers (Tri-County Electric Cooperative Members) shall be required to pay **\$100.00** installation fee per fiber connection.

All new TriCoLink customers (Non- Tri-County Electric Cooperative Members) shall be required to pay **\$200.00** installation fee per fiber connection.

### **Service Fees:**

Late Payment Fee- **\$5.00**

Disconnect/Reconnect Fee- **\$25.00**

Trip Fee- **\$75.00**

### **Here are a few examples of when a Trip Fee will be added to a customer's account:**

- A trip fee is charged when TriCoLink sends a technician in the field to fix an issue on the customer's side of the equation.
- If TriCoLink has to dispatch a technician to a customer's home for intentional fiber wiring and or equipment damage. **\*Customer may also be charged for the damaged equipment.**

### **Equipment Fee:**

TriCoLink provides every fiber/phone customer with one modem at the time-of-service installation.

Any modem lost, damaged, stolen or a failure to return after disconnection **\$ 200.00**

### **Bad Check Fees:** **\$50.00**

Checks may be accepted for payment of bills, but if any check is returned for non-payment for any reason, a \$30 returned check charge and a \$20 handling fee will be charged and service disconnected as hereinafter set forth. Furthermore, if any customer has two (2) or more checks returned within six months' period, TriCoLink reserves the right to refuse payments from him/her by check.

## **Residential Internet and Phone Pricing:**

<b>Tri-County Electric Members (TriCoLink Fees)</b>	<b>(NON) Tri-County Electric Members (TriCoLink Fees)</b>
One-time installation fee- <u>\$100</u>	One-time installation fee- <u>\$200</u>
(100 Mbps) – Starting at <u>\$49.95 per month</u>	(100 Mbps)- Starting at <u>\$59.95 per month</u>
(1 Gbps)- Starting at <u>\$79.95 per month</u>	(1 Gbps)- Starting at <u>\$89.95 per month</u>
Managed Wi-fi Service <u>\$4.95 per month</u>	Managed Wi-fi Service <u>\$4.95 per month</u>
Traditional Paper Bill <u>\$4.00 per month</u>	Traditional Paper Bill <u>\$4.00 per month</u>
Residential Phone- Starting at <u>\$29.95 per month</u> with any internet package. * <b>Phone only Starting at \$54.75 per month</b>	Residential Phone- Starting at <u>\$39.95 per month</u> with any internet package. * <b>Phone only Starting at \$54.75 per month</b>

## **Business Internet and Phone Pricing:**

<b>Tri-County Electric Members (TriCoLink Fees)</b>	<b>(NON) Tri-County Members (TriCoLink Fees)</b>
One-time installation fee- <u>\$100</u>	One-time installation fee- <u>\$200</u>
(100 Mbps) – Starting at <u>\$79.95 per month</u>	(100 Mbps)- Starting at <u>\$129.95 per month</u>
(500 Mbps)- Starting at <u>\$249.95 per month</u>	(500 Mbps)- Starting at <u>\$299.95 per month</u>
(1 Gbps)- Starting at <u>\$449.95 per month</u>	(1 Gbps)- Starting at <u>\$499 per month</u>
Managed Wi-fi Service <u>\$4.95 per month</u>	Managed Wi-fi Service <u>\$4.95 per month</u>
Traditional Paper Bill <u>\$4.00 per month</u>	Traditional Paper Bill <u>\$4.00 per month</u>
Giga-Mesh Wi-Fi Extender System <u>\$10.00 per month</u> for each extender	Giga-Mesh Wi-Fi Extender System <u>\$10.00 per month</u> for each extender
Static IP Address- <u>\$15.00 per month</u> for each IP Address	Static IP Address- <u>\$15.00 per month</u> for each IP address
<i>*Pricing tailored to your business needs. A TriCoLink representative will assess your specific requirements to provide a customized quote that fits your organization perfectly.</i>	<i>*Pricing tailored to your business needs. A TriCoLink representative will assess your specific requirements to provide a customized quote that fits your organization perfectly.</i>